

NONDISCRIMINATION POLICY

Discrimination is Against the Law

As a recipient of Federal financial assistance, MGA Homecare complies with applicable Federal civil rights laws and does not exclude, deny benefits or services to, or otherwise discriminate against any person or treat them differently because of race, color, or national origin, or on the basis of disability, age or sex in admission to, participation in, or receipt of services and benefits of any of its programs and activities or in employment herein, whether carried out directly or through a contractor or any other entity with whom MGA Homecare arranges to carry out its programs, services or activities.

MGA Homecare

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters and written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters and information written in other languages

If you need these services, you may contact the MGA Compliance Officer/ Coordinator, or your agency administrator as follows:

MGA Compliance Officer/Coordinator:

**Gwen Franzgrote
MGA Homecare Compliance
Officer/Coordinator
7025 N Scottsdale Road, Suite 200
Scottsdale, Arizona 85253
1-844-399-5338
TTY: 711**

For Arizona:

**602-385-8733
TTY: 711**

For Colorado:

719-476-0200 (Colorado Springs – MGA)
719-476-0205 (Colorado Springs – Circle of Care)
303-749-0424 (Denver)
719-582-2702 (Pueblo)
TTY: 711

For Texas:

512-872-2180 (Austin)
214-292-9900 (Dallas)
TTY: 711

If you believe that MGA Homecare has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Gwen Franzgrote
MGA Homecare Compliance
Officer/Coordinator
7025 N Scottsdale Road, Suite 200
Scottsdale, Arizona 85253

1-844-399-5338

TTY: 711

Fax: 602-508-1870

Email:

gfranzgrote@zoeholdingco.com

Or

Event Complaint Reporting Hotline
1-844-399-5338

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, MGA's Compliance Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of

Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at
<http://www.hhs.gov/ocr/office/file/index.html>.

This statement is in accordance with the provisions of Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, the Age Discrimination Act of 1975, Section 1557 of the Affordable Care Act of 2010, and Regulations of the U.S. Department of Health and Human Services issued pursuant to the Acts, Title 45 Code of Federal Regulations Part 80, 84, 91 and 92. (Other Federal Laws and Regulations provide similar protection against discrimination on grounds of sex and creed).

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1.844.399.5338.

Chinese: 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1.844.399.5338。

Vietnamese: CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1.844.399.5338.

Korean: 알림: 한국어를 사용하시는 경우 언어 지원 서비스를 무료로 이용하실 수 있습니다. 서비스 사용을 원하시면 1.844.399.5338로 전화해 주시기 바랍니다.

Tagalog: PAUNAWA: Kung nagsasalita ka ng Tagalog, magagamit mo ang mga serbisyong tulong sa wika nang walang bayad. Tumawag sa 1.844.399.5338.

Navajo: &&ni[ts'33': Din4 k4ji yln7[t7'go, saad bee 1k1'an1'1lwo' h0l=, t'11 j77k'4, 47 n1 h0l=. Hodiilnih koji' 1.844.399.5338

Russian: ВНИМАНИЕ: Если вы говорите на русском языке, то можете воспользоваться бесплатными услугами перевода. Звоните 1.844.399.5338.

Arabic:

ملاحظة: إذا كنت تتحدث العربية، فيرجى العلم أنه تتوفر لك خدمات المساعدة اللغوية بالمجان. اتصل برقم 1.844.399.5338 للحصول عليها.

Haitian Creole: ATANSYON: Si w pale Kreyòl Ayisyen, w ap jwenn sèvis èd gratis pou lang. Rele 1.844.399.5338.

French: ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1.844.399.5338.

Polish: UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1.844.399.5338.

Portuguese: ATENÇÃO: se você fala espanhol, tem serviços de assistência linguística gratuitos à sua disposição. Ligue para 1.844.399.5338.

Italian: ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1.844.399.5338.

German: ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1.844.399.5338.

Japanese: 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1.844.399.5338まで、お電話にてご連絡ください。

Farsi:

توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. برای اطلاعات بیشتر با 1.844.399.5338 تماس بگیرید.

Hindi: सावधानी: यदि आप हिंदी बोलते हैं, तो भाषा सहायता सेवाएं नि:शुल्क, आपके लिए उपलब्ध हैं। कॉल 1.844.399.5338.

Gujarati: યના: તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય વાચો તમારા મા ઉપલબ્ધ છે. ફોન કરો 1.844.399.5338.

Yoruba: ÀKÍYÈSÍ: Tí o bá ń sọ èdè Yorùbá, àwọn ìrànlọ́wọ́ èdè wàá lófèé, fún ọ. Pe 1.844.399.5338.

Urdu:

توجه: اگر آپ اردو بولتے ہیں تو زبان میں مدد کی خدمات آپ کے لئے مفت دستیاب ہیں۔
1.844.399.5338 پر کال کریں۔

Thai: เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1.844.399.5338.

Serbian: ПАЖЊА: Ако говорите српски, на располагању имате бесплатну помоћ преводиоца. Позовите 1.844.399.5338.

Croatian: POZOR: Ako govorite hrvatski, na raspolaganju vam je besplatna pomoć prevoditelja. Poziv 1.844.399.5338.

Amharic: ማሳሰቢያ፡ የአማርኛ ቋንቋ ተናጋሪ ከሆኑ፣ ነጻ የቋንቋ እርዳታ አገልግሎት ተጠቃሚ መሆን ይችላሉ። ወደ ጥሪ ማእከሉ ይደውሉ፡
1.844.399.5338.

Nepali: ध्यान दिनुहोस्: यदि तपाईं नेपाली बोल्नुहुन्छ भने, भाषा सहायता सेवाहरू, निः शुल्क, तपाईंलाई उपलब्ध छ। कल 1.844.399.5338.

Ibo: Nṛubama: O buru na i na asu asusu Igbo, enyemaka diiri gi site na ikpo 1.844.399.5338.

Lao: ຂ້ຄວນເອົາໃຈໃສ່: ຖ້າທ່ານເວົ້າພາສາລາວ, ທ່ານສາມາດໃຊ້ບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາພຣີໄດ້ຕາມທີ່ຕ້ອງການ. ໂທ 1.844.399.5338.

Cushite: XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1.844.399.5338.

Kru: Dè dɛ nià kɛ dyédé gbo: ɔ jũ ké m[Bàsó ò -wùdù-p o-nyò] jũ ní, nií, à wuɖu kà kò dò po-poò bé in m gbo kpáa. Đá 1.844.399.5338.

Syriac:

ܠܘܼܕܼܘܼܟܼܐ ܠܘܼܕܼܘܼܟܼܐ ܠܘܼܕܼܘܼܟܼܐ ܠܘܼܕܼܘܼܟܼܐ ܠܘܼܕܼܘܼܟܼܐ ܠܘܼܕܼܘܼܟܼܐ
1.844.399.5338 ܠܘܼܕܼܘܼܟܼܐ ܠܘܼܕܼܘܼܟܼܐ ܠܘܼܕܼܘܼܟܼܐ ܠܘܼܕܼܘܼܟܼܐ ܠܘܼܕܼܘܼܟܼܐ